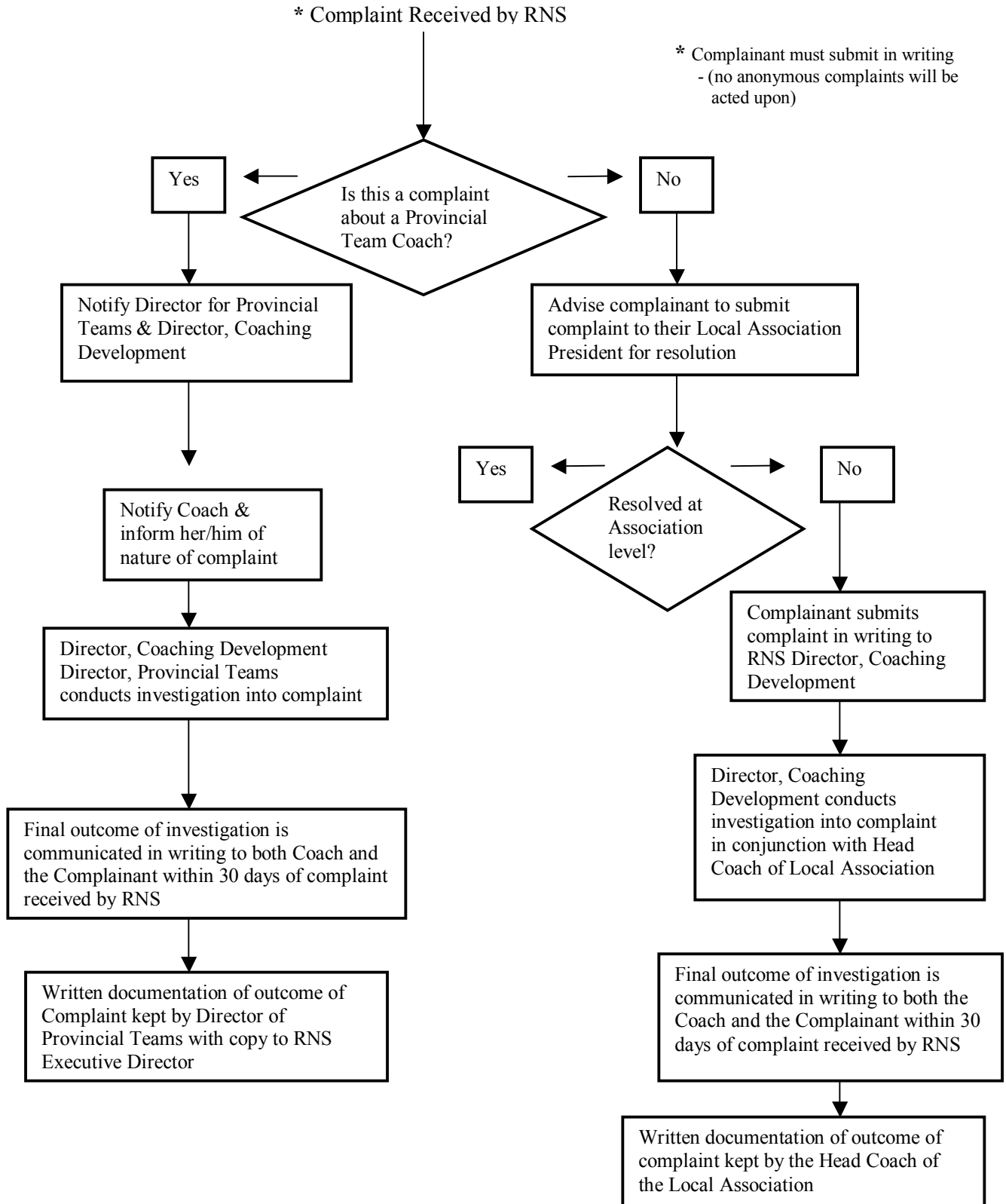


RNS Complaint Management Process for Complaints Received about Provincial Team or Association Coaches



Approved March 4, 2008